

**Message: FW: New Client apparently already enrolled??**

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**✉ FW: New Client apparently already enrolled??**

**From** Carrie Hoelscher **Date** Tuesday, May 9, 2017 8:37 AM  
**To** Kraft, Emily  
**Cc**  
**Journal Recipients** Emily.kraft@oa.mo.gov

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 **image001.jpg** (11 Kb HTML)

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Emily,

I received the below email from Rachel House. Can you tell me who [REDACTED] is receiving A2A services from?

Thank you!  
Carrie

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**From:** Cathy Carlberg [mailto:cathycarlberg@rachelhouse.org]  
**Sent:** Monday, May 8, 2017 1:33 PM  
**To:** Carrie Hoelscher  
**Cc:** Kelly Jones  
**Subject:** New Client apparently already enrolled??

Hello Carrie,  
We have a client who was declined because she was already receiving services. Our Education Coordinator has visited with her but the client isn't aware of how she would have enrolled previously. Can you help us out here?

The client's name is [REDACTED].

Thank you!  
Cathy



Rachel House Logo

**Cathy Carlberg** | A2A Administrator

ph: [816.921.5050](tel:816.921.5050) ext. 808 | fx: [1-855-380-3774](tel:1-855-380-3774)

[www.rachelhouse.com](http://www.rachelhouse.com)

[www.rachelhousefriends.com](http://www.rachelhousefriends.com)

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